#### **Tuesdays with Tammy Nevada Libraries Forum**

from

## Nevada State Library, Archives and Public Records

10 a.m. 11:00 a.m. Tuesday March 24, 2020

#### **Notes**

Attending: Tammy Westergard, Sulin Jones, Norma Fowler, Bruce Douglass, Joy Holt, all NSLAPR; Joan Dalusung, Washoe County; Jessica Anderson, Humboldt County; Cyndi O, NV Library CoOp; Natacha Faillers and Liz Moore, NV State Archives; Robbie Nickel, Elko County school and public libraries; Amy Lauder, Carson City; Wynne Prindle, Lyon County; Forrest Lewis, North Las Vegas; Hope Williams, NV Talking Books: Kathy Brinkerhoff, Pershing County; Lori Romero, White Pine County

**Welcome:** <u>Tammy Westergard</u> greeted attendees and let folks know the purpose of the call was to get us together for a regular check in. Recognizing that we all can learn from one another we have lots to share. With that Tammy invited everyone to provide a status summary. Verbatim updates in "LIBRARY BY LIBRARY UPDATE" attached.



#### WHAT PEOPLE ARE THINKING RIGHT NOW



#### **Strengths:**

- All Public Libraries with the exception of White Pine County are closed to prevent the spread of COVID-19
- Promoting and providing Digital Services to staff and Public using webpages, Facebook, and other social media.
- Limited interactions with public and staff
- State Library offering continuing education, COVID-19 information, LSTA grants process extension for two weeks, and Archives still uploading items to the website, maintaining communication with public libraries, receiving feedback regarding public library needs, and maintaining mail services.
- Libraries are offering temporary Digital Library Cards to public school students and general public
- Offering Online Story Times using social media
- Communicating with public using Weekly Newsletter and social media
- Improving communication, sharing resources, and relationships between public schools and public libraries.
- Extending due dates and changing notices for items out
- Taking advantage of continuing education opportunities during this time.
- Observing COVID-19 Social distancing when dealing with staff and public.



#### Struggles:

- Libraries are still having limited interactions with the public that can spread the COVID-19 virus.
- Problems extending Wifi. Internet not available for all patrons.
- Some school systems are having problems with students accessing digital content.
- School districts are in need of lots of help
- Hiring Freeze



### **Opportunities**

- Improving the visibility of digital resources, databases and online offerings to the public.
- Improving and creating online storytelling programming and activities.
- More staff able to take advantage of continuing education webinars and resources provided by the NSLAPR
- Better partnerships with local school systems.
- Development of statewide professional library community.
- Create more professional development for staff.

#### Trends سر

- Higher use of digital resources in communities.
- Stronger ties between public schools, local government and public libraries.
- Continuing communication between libraries across the state.
- Improvement in access and delivery of digital content.
- Improvement in professional development.

At close – washing our hands with love in our hearts! – Tammy





## Homework for next week

How are you moving programs, people, resources online?

where is the friction?

Next meeting – next Tuesday, March 31 at 10:00 am. – meeting invite will be sent.

Zoom link: <a href="https://zoom.us/j/917283646">https://zoom.us/j/917283646</a>

# LIBRARY BY LIBRARY UPDATE

<u>Joan Dalusung</u>: Washoe closed a week ago Sunday. Providing Digital services to staff and public. Offering Digital Library Card good for the next two months. It is live but in soft-launch. Online story times through Facebook and Instagram. Weekly newsletter through the website. John Andrews has done a Herculean effort the last week to get things up and going online.

<u>Library Planning and Development</u>: Planning for what libraries are doing and what we can do to make your jobs easier.

Tammy: LSTA - extending the opportunity to reframe LSTA proposals to create a new request. Open Meeting Law - Public meetings can still take place. Physical location requirement suspended until April 16. Requirement to post notice of meeting in physical location also suspended until April 16.

<u>Sulin Jones</u>: two-week extension for LSTA process with new deadlines; deadlines for this year's grant can be extended upon request

<u>Lori Romero</u>: White Pine County Commissioners deemed the library as essential since they are the only place in town for people to apply for unemployment and do faxing or copying so they are open with restrictions. Time is set aside for seniors-only; every other computer station is shut down to provide social distancing; constant sanitizing.

<u>Wynne Prindle</u>: (Lyon County-Silver Stage) Practicing social distancing, came in to empty the book drop, safety precautions – placing returned items in laundry basket until next week; will clean the outsides of items next week

<u>Kathy Brinkerhoff</u>: Pershing County staff is working, delivering books by checking them out and handing them out at the door, using gloves, no one is allowed in the library. If there is a first case reported in Pershing County, they will shut it down.

<u>Forrest Lewis</u>: everything closed down in North Las Vegas; some staff working from home; working on projects; highlighting digital services; school district is having lots of problems with access; working on extending wifi but is difficult as many students don't have devices to use

<u>Robbie Nickel:</u> things are good in Elko County. Keeping in touch with the school libraries; schools keeping staff informed via google meets and handing out packets; Elko public libraries - all public libraries are closed except Tuscarora as it is located in the post office; Kassie (library director) is keeping trustees updated; posting digital resources; just attended AASL Zoom town meeting prior to this.

<u>Amy Lauder</u>: Things are good in Carson City; tried to stay open last Monday. Upstairs computer lab was closed; tried to do the quarantine book thing but quickly filled the auditorium; closed Tuesday until further notice. Staff working from home; issuing temporary digital cards and have issued around 629, partly because of an elementary school's request; all items out are extended and asked patrons to keep items at home; hiring freeze in effect.

<u>Cyndi O:</u> Coop has been keeping in touch with members. White Pine is the only library open, suspended ILL, changing due date notices and verbiage; helping with workstations at home to keep staff working; Overdrive - instant digital library cards that allows access good for the next couple months; COOP glad to hear open meeting law change; can reschedule demos with ILS vendors; doodle poll coming out to members about next board meeting

<u>Jessica Anderson</u>: Library closed since Wednesday; packages still coming in and doing busy work; putting online story times through Facebook; curb side pickup; still chugging along.

<u>Liz Moore:</u> Working from home; working with Sulin on a basic preservation for librarians training with for some time in April; Natacha is maintaining Ask an Archivist; Cynthia is working at the library and checked the Archives for any damage from the earthquakes; taking it day by day and trying not to have too much interaction.

#### Closing:

Tammy Westergard: We will put notes from this meeting into a Word document.

- ➤ Homework for next week
  - O How are you moving programs, people, resources?
    - where is the friction?

Link was provided to a PLA survey and reminder was given that NSLAPR is providing COVID-19 resources.

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